



# GenAI and RAG Application Building Workshop

**ANI\_305 | Expert-Led Live | Automation and Insights | Expert**

**Course Duration:** 3 days

The workshop covers Large Language Models (LLMs) and the application of Retrieval-Augmented Generation (RAG) to make GenAI relevant to your network. You'll learn techniques to adapt or enhance GPT models—such as prompt engineering, RAG, and fine-tuning—along with popular tools and libraries, enabling you to apply these methods to solve real-world network challenges. Students will have an opportunity to build RAG based GenAI App. The workshop can also be customized with network-specific use cases, offering practical case studies tailored to different job functions.

## Intended Audience

Anyone curious about large language models and interested in exploring their potential through effective prompting.

## Objectives

After completing this course, the learner will be able to:

- Converse confidently using AI, ML, DL and GenAI Terminology
- Practice techniques of prompt engineering
- Apply advanced prompt engineering methodologies
- Discuss techniques to fine tune LLM capabilities
- Practice GenAI workflow automation in building network applications
- Apply hands-on techniques to build network apps using RAG

## Outline

### 1. Introduction to GenAI and LLM

- 1.1 Evolution from AI, ML to GenAI
- 1.2 GenAI application architecture
- 1.3 Popular LLMs, tools and packages
- 1.4 Various LLM communities

Exercise: Explain LLMs and how they work

### 2. Interacting with LLM

- 2.1 Ways to customize LLM responses
- 2.2 Incorporating your own data
- 2.3 APIs for LLMs

Exercise: Basic prompts and prompt templates

### 3. Prompt Engineering Techniques

- 3.1 The magic of prompts
- 3.2 Prompt anatomy
- 3.3 Defining LLM model persona
- 3.4 Zero-shot prompts
- 3.5 Few-shot learning
- 3.6 Chain of Thought (CoT)

Exercise: Assign persona to the LLM

Exercise: Zero-shot prompts

Exercise: Few-shot prompts

Exercise: CoT prompts

### 4. Fine Tuning A Trained LLM

- 4.1 What is fine tuning?
- 4.2 When and how to fine tune?

### 5. GenAI Workflow Automation

#### 5.1 What is LangChain?

#### 5.2 Why use LangChain?

#### 5.3 LangChain core components

#### 5.4 Prompt pipelining using LangChain

Exercise: Build independent prompts to be chained

Exercise: Build an automation task using LangChain

Exercise: Build network operation chatbot

### 6. Retrieval Augmented Generation (RAG)

#### 6.1 Why RAG matters in GenAI applications

#### 6.2 RAG architecture

#### 6.3 VectorDB and tokenization

#### 6.4 Importance of search criteria

Exercise: Construct RAG components

Exercise: Build RAG based network operation tutor

Exercise: Build RAG based network troubleshooting voice assistant